

Ordered by:

SONYA THOMAS 384 ALBERTA ST AUBURN HILLS, MI 483261106 Ship to:

SONYA THOMAS 384 ALBERTA ST AUBURN HILLS, MI 483261106 **QUESTIONS?** 

Online: Ordering Department

Call: 1-800-846-1600

## IF ONE OR MORE OF YOUR ITEMS IS NOT LISTED BELOW, IT MAY HAVE SHIPPED FROM ONE OF OUR OTHER LOCATIONS. PLEASE CHECK YOUR SHIP CONFIRMATION EMAIL FOR DETAILS.

Customer Invoice #:	Order Date:	Processing Date:		
PO202001650093201-001	01/06/2020	01/13/2020		

Qty	Order Item	Item Number	Style Number	Vendor SKU	Size	Product Description	Color	Unit Price	Return Reason
1	1	15841	11502092	BB03C-12+	12-15	SOCKS	RED	\$7.20	
1	2	15840	11502089	BB21C-12+	12-15	SOCKS	PIN	\$7.20	
1	3	14504	11501841	818885020415	12-15	SOCKS	PIN	\$7.20	

For a complete breakdown of your order total including all merchandise ordered, shipping and handling fees, sales tax and monogramming / alteration fees, please refer to your order confirmation email or visit us online

## **RETURNS INSTRUCTIONS:**

- 1) Enclose this invoice and indicate in the space provided the reason for the return. These codes are important and are used to better service you in the future.
- 2) Wrap your package securely for shipping, affix the label below to your package, and return your package via any carrier you choose. Please follow the instructions on the invoice. All terms of the label will apply.
- 3) Postage and insurance fees are not refunded.
- 4) Allow 3 to 4 weeks for your credit or refund to arrive. You can also check the status of any order or return by registering on our website or calling our toll free number and using our automated phone service to get the most current information on your returns.
- 5) In order to expedite your credit or refund, please ensure that the items are returned only to the address below.

## **RETURN REASONS:**

- 01 Poor Quality
- 02 Different from website
- 03 Soiled / damaged
- 04 Received wrong item 05 Damaged in shipping
- 05 Damaged in Snipping
- 06 Arrived too late
- 07 Too small
- 08 Too large
- 09 Too short
- 10 Too long

## **RETURN LABEL:**

SONYA THOMAS 384 ALBERTA ST AUBURN HILLS, MI 483261106

ATTN: Returns

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Our goal is your complete satisfaction! If we have not delighted you, all unworn, unwashed or defective merchandise may be returned within 60 days of ship date. You will receive a refund of the purchase price (less shipping and prepaid return label charges). A refund will not be processed for products that do not meet the refund criteria or are received after 60 days from the original ship date.

Although we, as the seller, are not obligated to collect your state's sales tax, this purchase is subject to state sales tax unless it is specifically exempt from taxation. This purchase is not exempt merely because it is made over the Internet or by other remote means. Your state, if it imposes a sales tax, requires that you report and pay the tax due on your purchases. Details of how to file this return may be found on your state's department of revenue website.